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Dated: November 19, 2004 Signature: *[Signature]*

(Margo Barbarash)

Docket No.: 92717-00346USPT
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
John C. Calhoun, Jr. et al.

Application No.: 09/611165

Art Unit: 3626

Filed: July 6, 2000

Examiner: V. Frenel

For: WEB-BASED MANAGED CARE SYSTEM
HAVING A COMMON ADMINISTRATIVE
ACCOUNT

AMENDMENT AFTER FINAL ACTION (37 C.F.R. SECTION 1.116)

MS AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated May 19, 2004 for which a three month extension of time accompanies this amendment, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.